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HDP/SB/21 based on PTO/SB/21 (08-00)

AF  
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# TRANSMITTAL FORM

(to be used for all correspondence after initial filing)

Application Number	10/798,629
Filing Date	March 11, 2004
Inventor(s)	Douglas Harold ROLLENDER
Group Art Unit	2617
Examiner Name	C. Tran
Attorney Docket Number	29250-002319/US

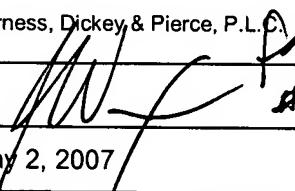
## ENCLOSURES (check all that apply)

<input type="checkbox"/> Fee Transmittal Form  <input type="checkbox"/> Fee Attached  <input checked="" type="checkbox"/> Amendment <input checked="" type="checkbox"/> After Final  <input type="checkbox"/> Affidavits/declaration(s)  <input type="checkbox"/> Extension of Time Request  <input type="checkbox"/> Express Abandonment Request  <input type="checkbox"/> Information Disclosure Statement  <input type="checkbox"/> Certified Copy of Priority Document(s)  <input type="checkbox"/> Response to Missing Parts/ Incomplete Application  <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Assignment Papers (for an Application)  <input type="checkbox"/> Letter to the Official Draftsperson and _____ Sheets of Formal Drawing(s)  <input type="checkbox"/> Licensing-related Papers  <input type="checkbox"/> Petition  <input type="checkbox"/> Petition to Convert to a Provisional Application  <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address  <input type="checkbox"/> Terminal Disclaimer  <input type="checkbox"/> Request for Refund  <input type="checkbox"/> CD, Number of CD(s) _____	<input type="checkbox"/> After Allowance Communication to Group  <input type="checkbox"/> LETTER SUBMITTING APPEAL BRIEF AND APPEAL BRIEF (w/clean version of pending claims)  <input type="checkbox"/> Appeal Communication to Group (Notice of Appeal, Brief, Reply Brief)  <input type="checkbox"/> Proprietary Information  <input type="checkbox"/> Status Letter  <input type="checkbox"/> Other Enclosure(s) (please identify below):
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Remarks

**MAIL STOP: AF**

## SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm or Individual name	Harness, Dickey & Pierce, P.L.C.	Attorney Name	Reg. No.
		Gary D. Yacura	35,416
Signature	 #56,007		
Date	May 2, 2007		

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PATENT  
29250-002319/US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPELLANTS: Douglas Harold Rollender CONF. NO.: 6663  
SERIAL NO.: 10/798,629 GROUP: 2617  
FILED: March 11, 2004 EXAMINER: C. Tran  
FOR: METHOD OF ASSOCIATING DATA WITH A CALL TO A CALL  
CENTER

**AMENDMENT AFTER FINAL**

Customer Service Window  
Randolph Building  
401 Dulany Street  
Alexandria, VA 22314  
**Mail Stop AF**

May 2, 2007

Dear Sir:

Responsive to the Final Official Action dated November 1, 2005 and filed concurrently with Appellant's Brief on Appeal, the following amendments and remarks are respectfully submitted in connection with the above-referenced application. **The petition and fee for the required extension of time is included with the Appeal Brief filed concurrently herewith.**

**Amendments to the claims** begin on page 2 of this paper.

**Remarks** begin on page 9 of this paper.